

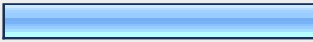
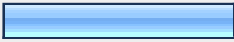


HAL-PC Membership Survey

1. Please rate how important these HAL-PC Features/Services are to you. (Select "I don't know" if you do not know about this service.)								
	Most Important	Very Important	Moderately Important	Somewhat Important	Not Important	I don't know	Rating Average	Response Count
SIGS - HAL-PC has fifty special interest groups that meet regularly	15.9% (60)	21.5% (81)	22.0% (83)	14.9% (56)	19.9% (75)	5.8% (22)	2.99	377
HAL-PC MAGAZINE is published quarterly & mailed to members	13.9% (52)	24.8% (93)	28.0% (105)	20.0% (75)	12.3% (46)	1.1% (4)	3.08	375
HAL-PC's WEBSITE	34.2% (130)	36.1% (137)	17.1% (65)	8.2% (31)	3.2% (12)	1.3% (5)	3.91	380
VOLUNTEER HELP COMMITTEE - Need help with a particular software or topic, HAL-PC members can email/phone other volunteer members for help	24.5% (94)	31.3% (120)	18.0% (69)	12.0% (46)	9.7% (37)	4.4% (17)	3.51	383
TECHNICAL SUPPORT - Members can call HAL-PC headquarters or email support with HAL-PC questions & internet/email problems	43.9% (169)	32.2% (124)	12.5% (48)	6.5% (25)	3.9% (15)	1.0% (4)	4.07	385
TROUBLESHOOTING WORKSHOPS - Wed (Linux) Fri/Sat (Members can bring in their PCs for upgrades & troubleshooting)	20.1% (76)	23.0% (87)	20.1% (76)	16.4% (62)	14.8% (56)	5.8% (22)	3.18	379
SPECIAL EVENTS /PRESENTATIONS	6.3% (23)	17.9% (66)	22.8% (84)	21.7% (80)	21.5% (79)	9.8% (36)	2.62	368
HALNet INTERNET (dialup/dsl)	51.5% (190)	18.2% (67)	7.9% (29)	7.9% (29)	11.1% (41)	3.5% (13)	3.94	369
FORMAL CLASSES -not sigs (i.e. Certifications, Microsoft, or Advanced Topics)	5.4% (20)	15.4% (57)	23.0% (85)	19.5% (72)	28.1% (104)	8.6% (32)	2.46	370


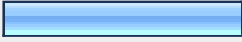
FREE EMAIL account for HAL-PC members	47.4% (179)	20.6% (78)	10.3% (39)	6.6% (25)	10.8% (41)	4.2% (16)	3.91	378
							Other (please specify)	24
							answered question	388
							skipped question	2

2. What would you be willing to pay for membership dues? (The current annual membership rate of \$ 40.00 has not been increased since 1994.)			Response Percent	Response Count
\$50			36.3%	136
\$55			7.5%	28
\$60			18.1%	68
\$65			3.2%	12
\$70			1.6%	6
I would be willing to pay \$75 or more			3.2%	12
Keep at \$40. I cannot afford an increase			30.1%	113
			answered question	375
			skipped question	15


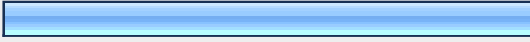
3. What level, if any, would you be willing to accept in reducing the magazine services?

		Response Percent	Response Count
Reduced magazine printing quality (i.e. black n white or front page only glossy)		20.6%	76
Reduction in magazine distribution (i.e. semi-annual, twice per year instead of quarterly)		15.2%	56
No mailed magazine (On-line magazine with premiere sections of website restricted to members. For example, the Volunteer Help Committee would only be available to members.)		53.1%	196
No reduction in magazine service. I would be willing to pay as much as \$12/yr extra to keep the magazine the same.		11.1%	41
		Other (please specify)	28
		answered question	369
		skipped question	21

4. Would you be interested in participating in an on-line autoracing game as a part of HAL-PC membership benefits?

		Response Percent	Response Count
Yes		1.6%	6
No		82.7%	316
I don't know		15.7%	60
<i>answered question</i>			382
<i>skipped question</i>			8

5. Should HALNet Internet service subscribers be required to have HAL-PC memberships?

		Response Percent	Response Count
Yes		64.9%	240
No		35.1%	130
<i>answered question</i>			370
<i>skipped question</i>			20